



Level 7 Certificate in Manage Continuous Organisation Improvement

Unit Title	Level	Credit	GLH
Mandatory Units			
Manage Continuous Organisation Improvement	7	15	60



Unit Format

Each unit of level 7 courses is presented in a standard format. This format provides guidance on the requirements of the unit for learners, tutors, assessors and external verifiers.

Each unit has the following sections:

Unit Title

The unit title reflects the content of the unit. The title of each unit completed will appear on a learner's statement of results.

Unit Aims

The unit aims section summaries the content of the unit. All units and courses have a level assigned to them which represents the level of achievement. The level of each unit is informed by the level descriptors.

Credit Value

The credit value is the number of credits that may be awarded to a learner for the successful achievement of the learning outcomes of a unit.

Assessment Criteria

The assessment criteria describe the requirements a learner is expected to meet in order to demonstrate that the learning outcome has been achieved. Command verbs reflect the level of the course.



Manage Continuous Organisational Improvement

Unit Title: Manage Continuous Organisational Improvement
Guided Learning Hours: 60
Levels: 7
Credits: 15
Unit grading system: Pass

ASSESSMENT CRITERIA	THE LEARNER CAN:
1. UNDERSTAND HOW TO CREATE A CULTURE OF CONTINUOUS IMPROVEMENT	1.1 ANALYSE FEATURES OF ORGANISATIONS THAT ENCOURAGE AND ALLOW CONTINUOUS IMPROVEMENT 1.2 ANALYSE LEADERSHIP AND MANAGEMENT STYLES THAT FACILITATE CONTINUOUS IMPROVEMENT 1.3 ANALYSE FEATURES OF THE LEARNING ORGANISATION 1.4 ANALYSE APPROACHES TO INTRODUCE AND EMBED CHANGE WITHIN AN ORGANISATION 1.5 ANALYSE APPROACHES TO QUALITY IMPROVEMENT
2. BE ABLE TO ANALYSE OPPORTUNITIES FOR IMPROVEMENT TO ORGANISATIONAL ACTIVITIES	2.1 ASSESS SOURCES OF INFORMATION LIKELY TO IDENTIFY OPPORTUNITIES FOR IMPROVEMENT 2.2 ANALYSE INFORMATION TO IDENTIFY AREAS FOR IMPROVEMENT 2.3 ASSESS THE IMPACT OF PROPOSED CHANGES TO ORGANISATIONAL ACTIVITIES 2.4 EVALUATE PROPOSED CHANGES TO ORGANISATIONAL ACTIVITIES
3. BE ABLE TO PLAN AND LEAD CHANGE WITHIN AN ORGANISATION	3.1 DETERMINE CHANGES REQUIRED TO INTRODUCE IMPROVEMENTS TO ORGANISATIONAL ACTIVITIES 3.2 AGREE PROPOSED CHANGES WITH STAKEHOLDERS 3.3 PRODUCE A PLAN FOR PROPOSED CHANGES AND COMMUNICATE TO STAKEHOLDERS 3.4 DESIGN SYSTEMS AND PROCEDURES TO SUPPORT THE CHANGES 3.5 REVIEW THE CHANGE PROCESS FOR AN ORGANISATION